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Preface

Conventionally, system problems are analyzed and solved after they have occurred and performance has noticeably suffered. The EarlyWatch Service has been developed to prevent such problems from occurring and to coordinate R/3 applications within your system, providing you with optimal system performance.

Early recognition of potential problems in R/3 customer systems is crucial to a problem-free installation. Through regular performance and problem analysis, the EarlyWatch team of experts locates bottlenecks and potential problem sources and recommends feasible solutions. Constant system tuning helps you to optimize your system resources.

To perform the type of analysis offered by the EarlyWatch Service, detailed knowledge of the entire R/3 System platform is necessary. In particular, knowledge is required about important system parameters, conditions, and interdependencies and their behavior over time.

Through your connection to the worldwide SAP service network, you can access the extensive knowledge of the EarlyWatch team of experts and receive quality help at any time and place, at a reasonable cost, **without** having to hire or train your own consultants.

To provide you with a broader overview of the EarlyWatch Service, detailed information on the topics listed below is provided in the chapters that follow.

- Benefits of EarlyWatch
- EarlyWatch Services
- Protecting your Data
- Obtaining EarlyWatch Services