

**Information Form:
Contact People for
R/3 OSS/Hotline**

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In the following list, please specify the employees at your company who will report R/3 problem messages through the Online Service System (OSS) or the R/3 Hotline Service. We will create user master records for these users in OSS. Future name changes can be performed directly in OSS.

Please print clearly and make copies when necessary.

Mr./Ms. _____	Title _____
First name _____	Last name _____
Department _____	Country _____
Phone _____	Fax _____
Installation numbers _____	External company * _____

- Responsible for all installations
- Address different from the company listed above:

Mr./Ms. _____	Title _____
First name _____	Last name _____
Department _____	Country _____
Phone _____	Fax _____
Installation numbers _____	External company * _____

- Responsible for all installations
- Address different from the company listed above:

* If the person filling in the response form belongs to another company (e.g., a company that provides support services for your R/3 project), please also specify the name of that company.