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This booklet describes the functions and processes of the PM (Plant/Product Maintenance) System. It is targeted at managers and the employees in an organization who are responsible for choosing and implementing software.

This booklet contains information on the

- description and structure of operational systems
- planning and scheduling of regular maintenance tasks
- notification of unplanned maintenance requirements
- processing of maintenance orders
- history of operational systems

It also contains an appendix with

- general information on the R/3 System
- a glossary of SAP-specific terminology
- an extract from the R/3 System data model displaying the maintenance functionality

For further information you can call SAP AG and its subsidiaries at the telephone numbers listed on the inside cover of this booklet.

