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SAP Quality Management

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The Quality Management (QM) module is a component of SAP's R/3 System. This brochure describes the concepts, integration, and functionality of the QM module based on Release 3.0.

The ISO 9000 series of standards clearly define the tasks of quality management and the elements of a quality management system. The functions of the QM module support essential elements of such a system. Other modules integrated in the SAP R/3 System supplement these functions.

This brochure is targeted for decision makers and project planners who are interested in obtaining an overview of the functions supported by the QM module. The brochure is organized as follows:

- ❑ Chapter 1 deals with the concept of computer support in the area of quality management.
- ❑ Chapter 2 provides an overview of the functions in the in QM module.
- ❑ Chapter 3 describes the integration of quality management in procurement, production and, sales/distribution.
- ❑ Chapters 4, 5 and 6 cover the traditional functions of quality management: quality planning, quality inspection, and quality control.

